Over 500+ language service agencies trust and use the Boostlingo platform today

- Founded in the Silicon Valley in **January 2016**
- Based in **Austin, Texas** with offices in **San Francisco California, Europe** and the **Asia-Pacific region**.

- **Global Footprint including;**
  - USA, Canada, South America, EU/EMEA, UK, Australia, Asia
- **Over 5000 End User Clients**
- **50% of clients are Health Care**
- **Over 8000+ Active Interpreter Users**
- **Over 500,000 Requestor Users**
The Boostlingo Unified Interpreting Platform was the first of its kind to bring together the best elements of the interpretation communications delivery platform (IDP) and the interpreting management system (IMS) into one coherent vision of the complete end-to-end spoken language delivery platform.

We continue to trailblaze today.

MISSION AND VISION

Boostlingo’s mission is to help organizations break through all language barriers through constant innovation in our language technology offerings.

We believe that we can improve the quality of care by increasing language access through better communication management and delivery technologies and tools.
In 4 Short years **Boostlingo** is now **RANKED AMONG THE TOP 5 PROVIDERS IN THE TELEHEALTH and LANGUAGE TECHNOLOGY SPACE**
“Boostlingo combines all the critical components and attributes of both IMS and IDP systems into one Unified system.”

- Workflow Automation & Customization
- Interpreter Scheduling, Appointment Setting and tracking
- Interpreter Contact Management
- Billing and Invoicing
- Accounting Systems Integration including native QuickBooks Integration
- Intelligent Internal Call Routing Logic
- On-Demand OPI & VRI
- Scheduled OPI & VRI
- Telephonic / OPI Conference Calling
- VRI Video-Conference Calling with BoostLink
- API Integration via BoostConnect
- 3rd Party Web Conference App Integration including ZOOM, MS Teams and others
- White Labelling and Custom Branding
A Unified language services platform covering Interpreting, Translation and Transcription solutions.

4 delivery channels - IoT devices, hybrid app, web portal and API.

All services have AI functionality available.

LAP Super Administrator - Track and manage all devices

Single POC helps strengthen your relationship with end users by managing all services from one dashboard.
The Lingolet was awarded the SVIEF Disruptive Innovation Award at CES 2020 in Las Vegas. The Lingolet Hybrid platform is a complete and intuitive language solution that brings an unprecedented blend of AI and live language support tools to professional language organizations.

Any Language, Anywhere

MISSION AND VISION

Lingolet's mission is to be the language services hub to manage all 3 primary language services areas via one dashboard.

Lingolet aims to bring Human-Centered AI Solutions for all global language needs.
A Hybrid Intelligence Platform for Language Needs

Consumer Activities
- Travel, Airport, Hotel, Retail Store

Business Domains
- Hospital, Conference, Law Firm, Government, Education

IoT Devices
Mobile
Web

Lingolet Public API
- Translation, Transcription, Interpretation, Management Portal, Reporting

Hybrid Model
- Human Professionals + Artificial Intelligence

Secure Data Storage
Interpreting
Translation
Transcription
AI and live option
Available via Web portal, IoT device, device agnostic Hybrid App, API
The LAP allows users to track and manage devices in multiple locations.

Tracking includes:
- Minutes
- Requestor
- Interpreter
- Dates and Times
- Language Pairs

Twelve Languages Supported by Our Machine Translation:
- English
- Danish
- German
- French
- Italian
- Japanese
- Chinese
- Spanish
- Portuguese
- Korean
- Russian
- Thai
Interpreting Markets At a Glance

North America
- Major Compliance Market
  - Immigration-based access to health/community govt/public service and legal interpreting

EU/UK
- Major Conference/Diplomatic
  - International organizations and government

Asia/ASEAN
- Primarily Business/Private
  - Corporate communications Conference Interpreting

South America
- Primarily Compliance Market

Australia/NZ
- Primarily Compliance Market

Growing Compliance Markets
- EU, Asia, EMEA, BRIC
US Market Overview and Outlook

Language Services Market - 50 Billion in 2019. $56 Billion by 2022
Increasing +4% on average per annum. The North America Market = 40% of Global Market

The US Telephonic and VRI Market - 1.2 billion
Multi-Cultural Consumers account for 92% of population growth increasing 2.3 million per year

Organizations are struggling with the complexity of language services which are not their core competency

SHIFTING POPULATIONS  MARKET DEMAND DRIVERS  LAWS and REGULATIONS

90% of US Population Growth will be from immigration through 2065

Just over 50% of US Immigrants are English proficient

350 + languages are spoken in the US

10 Million persons are deaf and/or hard of hearing
Asia Pacific Overview and Outlook

“The Asian Market holds considerable opportunities but is also decentralized. There is no market for hospital interpreting yet, and centralization of public sector procurement is still low.”

Accreditation, certification, compliance and regulation - WILD WILD WEST! (except east)

But growing multicultural growth and expanded trade are helping move the dial.

Organizations are beginning to care about language services in ways that were previously not considered
BIG FISH LITTLE POOLS, BIG POOLS LITTLE FISH
Overview of key sectors and fragmentation

**Immigration**
Migrant centers, Child Protection

**MICE**
Conferences, Webinars

**Justice system**
Courts, Police

**Government**
UN, EU institutions

**Healthcare**
Hospitals, Telemedicine, Insurance

**Defense**
Intelligence, Combat interpreting, Crew training, Crisis response

**General business**
Meetings, Equipment installation, Training

**Sign language**

The GOOD NEWS is that reaching professional interpreters has never been easier than it is today....

And that is because of Remote Interpreting Technology

- Analog Landlines (traditional phones)
- iPhones, Smartphones
- iPads, Tablets, Hybrid Devices
- CHROMEBOOKS, LAPTOPS, DESKTOP PC

Videocast to Television Monitors
Thank - You

Xie Xie

www.boostlingo.com

www.lingolet.com