AUTOMATION AND INTEGRATIONS FOR SMALL TO MEDIUM LSPs
THE DIFFERENT LEVELS OF AUTOMATION

Rule-based systems
Expert systems
Artificial intelligence
Machine learning
Deep learning

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AUTOMATION: NOT A PM-ONLY THING
PROJECT MANAGEMENT

VENDOR MANAGEMENT

FINANCE AND HR

OTHER AUTOMATIONS AND INTEGRATIONS
PROJECT MANAGEMENT

- Integration with customers’ portals with Belazy
- Automated project Creation in Memsource
- Connected translation in Smartcat
- Automated project management for specific workflows
Integration with multiple customers’ portals for ongoing localization projects

Automated filling of trackers

Automated project creation in our BMS (LBS)
10% project management time saving on a company level

75% project management time saving on major account

50% more projects accepted on time (for first-come first serve customer portals)
VENDOR MANAGEMENT

- Portals for collecting spontaneous applications (separate module on the website)
- Cloud-based system for sending and receiving signed documentation (SLAs and so on)
- Automated workflows to manage testing and feedback sharing
FINANCE AND HR

- Time tracking
- App for managing employees’ PTO requests, pay slips and much more
- Vendor portal for sending POs and receiving invoices
- Automated importing of vendor invoices in our accounting application
- Integration of different systems to streamline payments
OTHER AUTOMATIONS AND INTEGRATIONS

- Marketing and sales integration
- MT evaluation automation
- Macros
SOME TIPS

- Always challenge the status quo
- Talk with your people
- Measure (before and after)
- Instill the culture of automation into your company’s daily work
- Start an Innovation Challenge
- Share results
THANK YOU