# AUTOMATION AND INTEGRATIONS FOR SMALL TO MEDIUM LSPs

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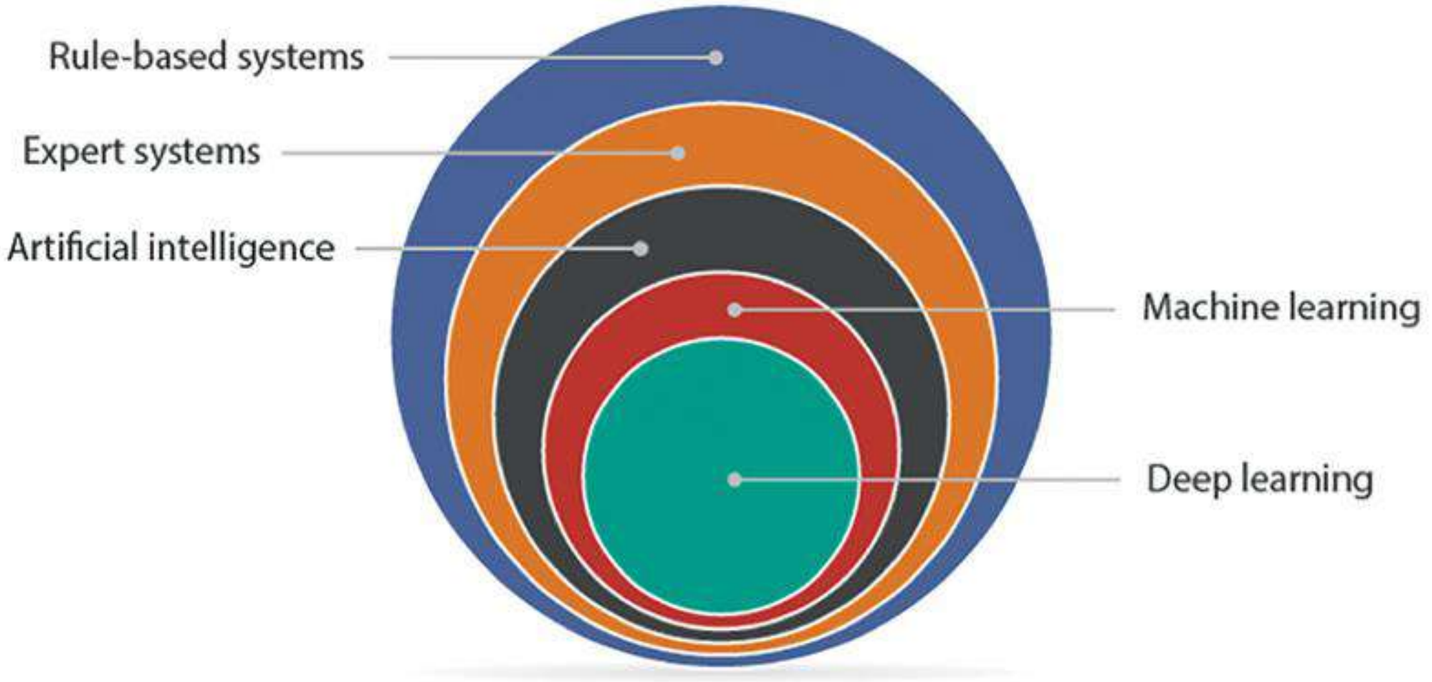
# THE DIFFERENT LEVELS OF AUTOMATION




Form of Automation. Copyright 2019 CSA Research, Inc.

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# BUY OR BUILD

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# AUTOMATION: NOT A PM-ONLY THING

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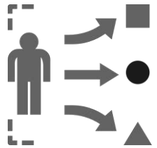
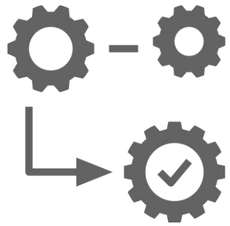


PROJECT MANAGEMENT

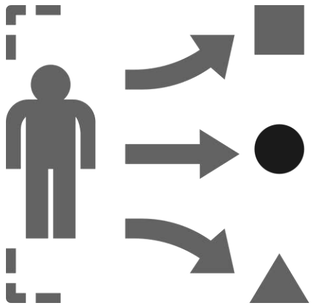
VENDOR MANAGEMENT

FINANCE AND HR

OTHER AUTOMATIONS AND INTEGRATIONS



# PROJECT MANAGEMENT



- Integration with customers' portals with Belazy
- Automated project Creation in Memsource
- Connected translation in Smartcat
- Automated project management for specific workflows

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- Integration with multiple customers' portals for ongoing localization projects
- Automated filling of trackers
- Automated project creation in our BMS (LBS)

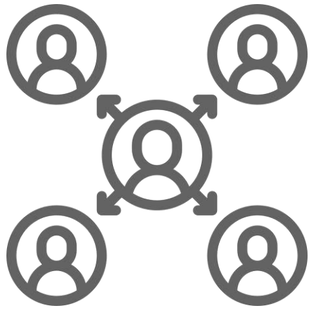
BeLazy

**10%** project management time saving on a company level

**75%** project management time saving on major account

**50%** more projects accepted on time (for first-come first serve customer portals)

# VENDOR MANAGEMENT



- Portals for collecting spontaneous applications (separate module on the website)
- Cloud-based system for sending and receiving signed documentation (SLAs and so on)
- Automated workflows to manage testing and feedback sharing

# FINANCE AND HR

- Time tracking
- App for managing employees' PTO requests, pay slips and much more

- Vendor portal for sending POs and receiving invoices
- Automated importing of vendor invoices in our accounting application
- Integration of different systems to streamline payments

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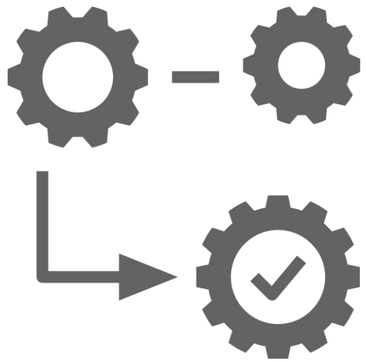
# OTHER AUTOMATIONS AND INTEGRATIONS



- Marketing and sales integration
- MT evaluation automation
- Macros

# SOME TIPS

- Always challenge the status quo
- Talk with your people
- Measure (before and after)
- Instill the culture of automationinto your company's daily work
- Start an Innovation Challenge
- Share results

# THANK YOU

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